Billing Service Information

Billing Support Options

Billing/Accounts Receivable Systems
Companies that provide billing and accounts receivable software systems

Outsourcing Companies
Companies that provide comprehensive billing services

Is Software or Outsourcing Billing Best for Your Organization?

Software requires up-front capital to purchase, and outsourcing typically takes a percentage (average 7–10%) of net revenue.

Every laboratory has unique billing challenges. It's important to understand shortfalls with the current system before investing in billing software or outsourcing.

Key Points to Consider

- What will the system or company provide that is not currently captured?
    - Management reports/customized reports
    - Information for HEDIS reports
    - Reduction in DAR
    - Managed care billing
    - Customer service for billing questions
    - Automated claims status, posting, and error reporting
- Will the system/vendor be used as an interim or long-term solution?
- Will the system/vendor maintain and update procedure coding, diagnosis coding, and claim editing?

- How will the system or vendor help in collecting missing billing information?
- What are the current, necessary requirements for a laboratory billing system or company?
- What is the up-front cost and staffing vs. the percentage of collectibles?
- Is the system or vendor familiar with laboratory billing?
- Does the company have any laboratory-specific references?

Billing Company Contact Information

Outsource Billing Services

Name	Phone	Website
APS Medical Billing—Pathology Billing	800-288-8325	apsmedbill.com
Bell MedEx Medical Billing	888-987-6250	bellmedex.com
Kellison & Company	216-464-5160	kellison.com
Laboratory Billing Solutions	603-766-8200	laboratorybilling.com
PGM Billing	877-969-1968	pgmbilling.com
QUADAX Incorporated	440-777-6300	quadax.com
XIFIN	866-934-6364	xifin.com

Billing/Accounts Receivable Systems

Name	Phone	Website
Allscripts	800-334-8534	allscripts.com
Cortex Medical Management Systems	800-278-4645	cortexmed.com
Hex Laboratory Systems	800-729-2085	hexlab.com
MDP Boston	978-943-3068	mdpboston.com
NetLims	201-894-5300	netlims.com
P3 Healthcare Solutions	844-557-3227	p3care.com
SCC Soft Computer	800-763-8352	softcomputer.com
Telcor	402-489-1207	telcor.com
XIFIN	866-934-6364	xifin.com

Contact lists do not contain all resources for billing software companies or outsourcing vendors.
ARUP does not recommend specific billing services or vendors.